



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

ADEXUS S.A.

**MIRAFLORES, 383 PISO 3.
SANTIAGO
Chile**

has implemented and maintains a

Information Technology Service Management System

for the following scope:

The SGSTI for the Service Desk service in according to the current service catalog.

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2018

First issued on: **2022-10-03** Last issued: **2023-01-05** Validity date: **2025-10-24**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-STI-0009/2022



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AENOR
Confia

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* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com